OCIO | **Office of the Chief Information Officer**
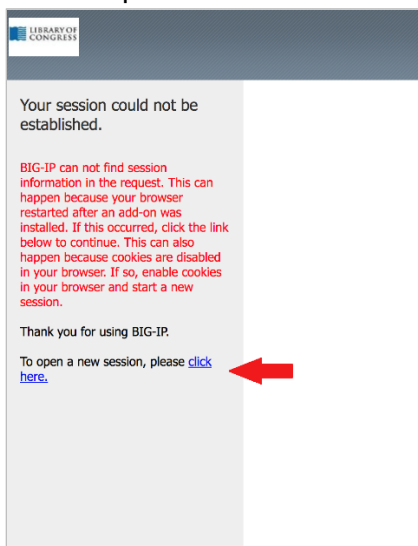LIBRARY OF CONGRESS

Connect to VPN on a Personal Mac Using Idaptive

The instructions below guide you to connect to VPN and reach Outlook Web Access (OWA) on a personal Mac computer.

You must have the **Idaptive** application set up on your Library-issued mobile device before proceeding with this guide.
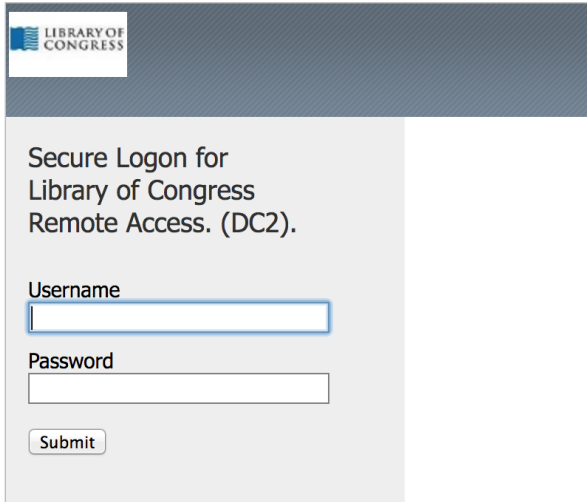
Install the F5 BIG-IP Edge Client

1. On your personal Mac computer, open your browser and visit:
   https://vpn.loc.gov/my.policy

2. If you see a notice that reads "Your session could not be established," then select **click here** to open a new session:

3. In the new window, select **Click here** under "Continue without installing software":
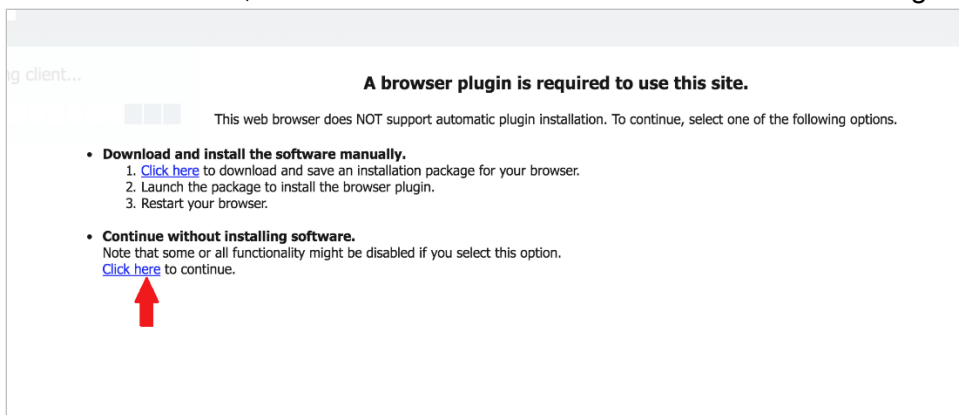
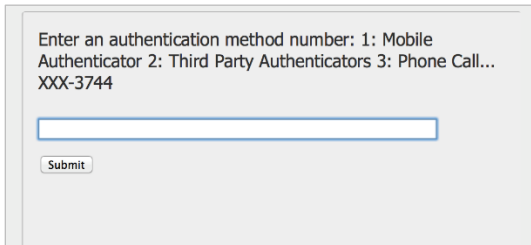4. Type in your Library username and password, then click **Submit**:

   LIBRARY OF CONGRESS

   Secure Logon for
   Library of Congress
   Remote Access. (DC2).

   Username

   Password

   Submit

5. In the dialog box, enter **1** for Mobile Authenticator and click **Submit**:

   Enter an authentication method number: 1: Mobile
   Authenticator 2: Third Party Authenticators 3: Phone Call...
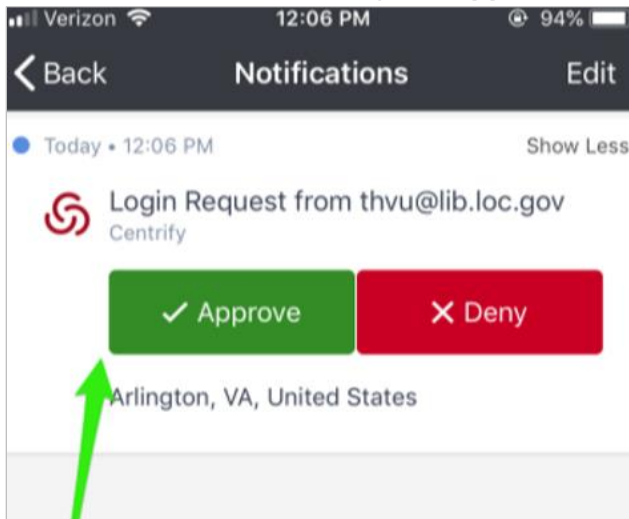   XXX-3744

   Submit

6. Open the **Idaptive** app on your Library-issued mobile device. The logo will appear as:

7. On your mobile device, tap the notification bell icon in the top right corner of the Idaptive app screen:

   Verizon   2:14 PM

   ☰ All Web Apps ▼   🔔 1
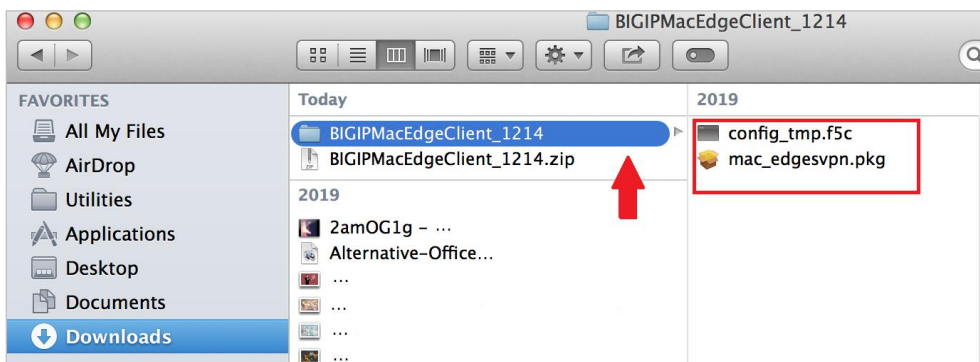
   Frequently Used

   sumtotal
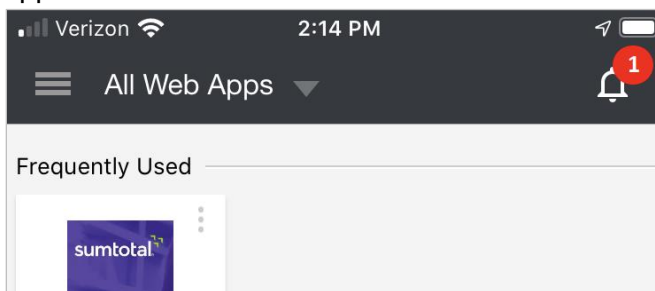
8. In the notifications screen, tap the **Approve** button:

9. Back on your Mac computer, click the **MacEdgeClient_1214** option to start the download:
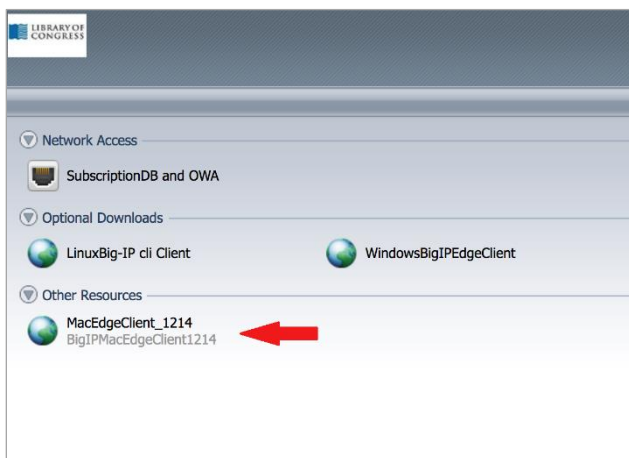
10. Find the downloaded folder **BIGIPMacEdgeClient_1214** on your Mac. It will most likely be located in your **Downloads** folder:
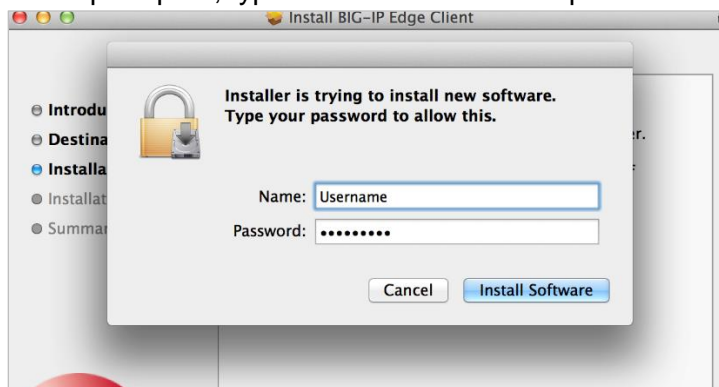

11. Inside the folder, double-click the package called **mac_edgesvpn.pkg**.
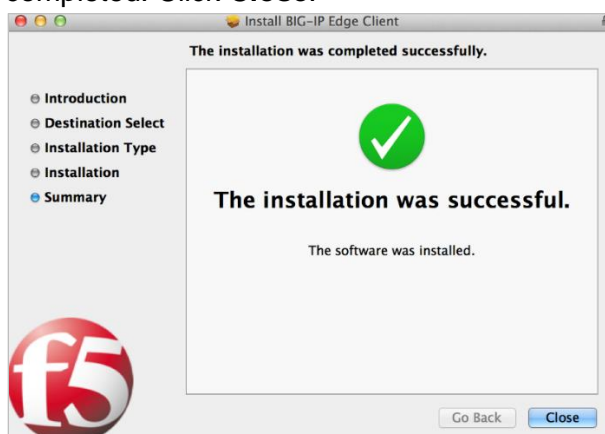
12. A new Installer window will open:

13. Click **Continue** to read and click through the Installer steps.

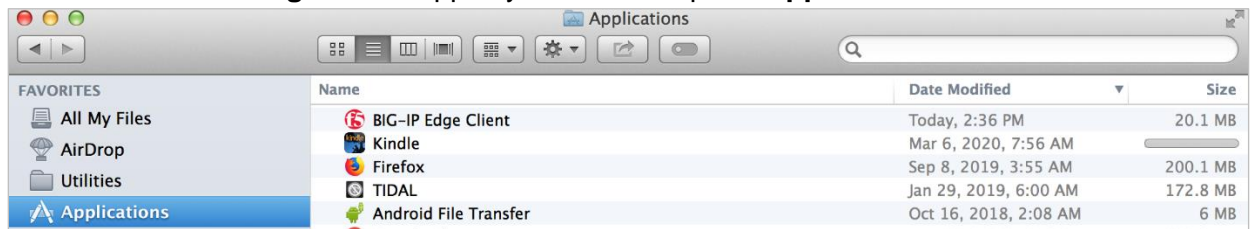14. When prompted, type in the username and password for your personal Mac computer:

15. Click **Install Software**.

16. The completion window will display once the installation has been successfully completed. Click **Close**:
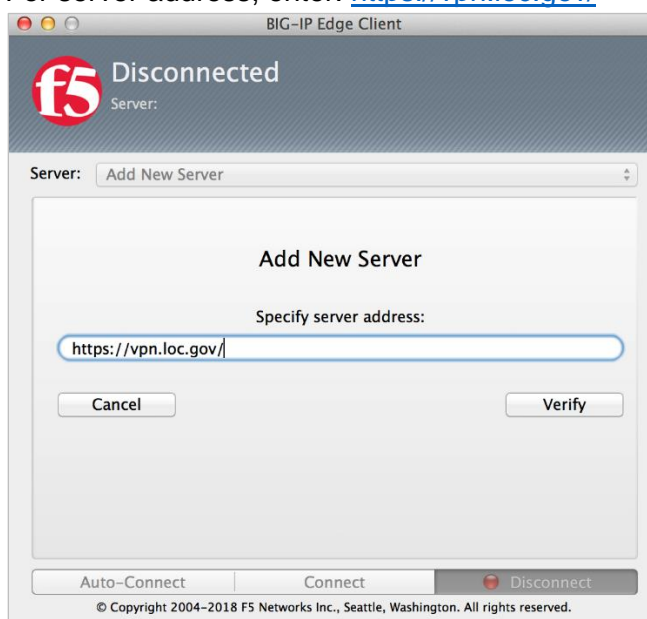
Connect to VPN and OWA

1. Locate the **BIG-IP Edge Client** app in your Mac computer **Applications** folder:

2. Double-click the application to open.

3. In the application window, click **Add New Server** in the Server dropdown menu:

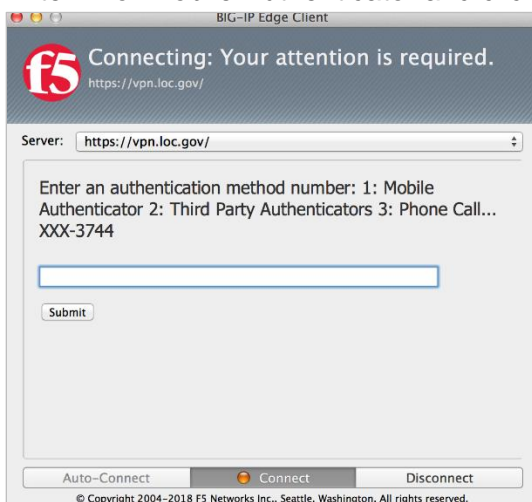4. For server address, enter: https://vpn.loc.gov/

5. Click **Verify**.
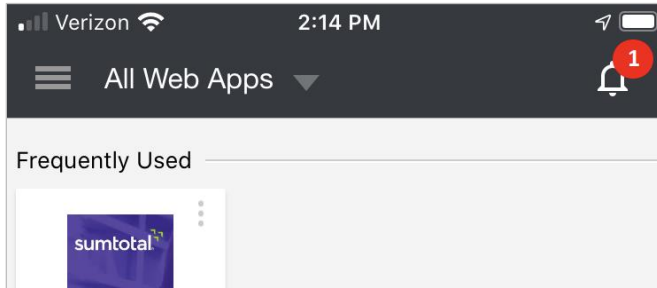
6. Click the **Add and Connect** button:

7. When prompted, enter your Library network username and password, then click **Submit**:
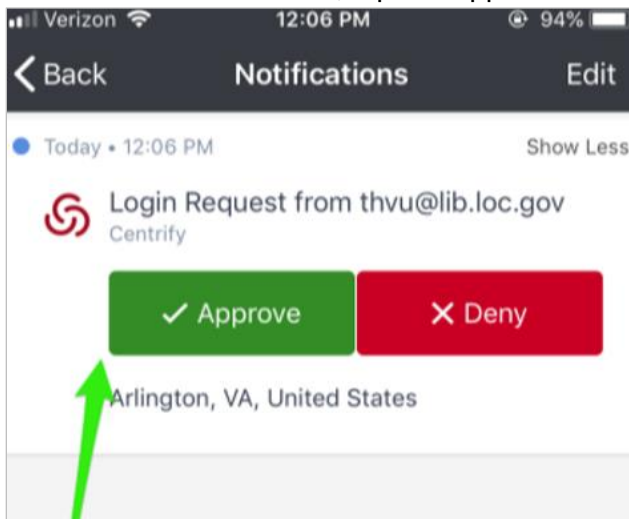

8. Enter **1** for Mobile Authenticator and click **Submit**:

9. On your mobile device, tap the notification bell icon in the top right corner of the Idaptive app screen:

10. In the notifications screen, tap the Approve button:

11. Once you've established the secure connection, open a browser window on your Mac computer.

12. Go to: https://owa.loc.gov

13. Log in with your Library network username and password. If OWA does not immediately accept your credentials, try submitting your username as **LIB\username**.

If you require assistance with any part of the VPN process, contact the OCIO Service Desk at (202) 707-7727 (Option 2) or via email at OCIOServiceDesk@loc.gov.